



ENERGY CHAMPION TRAINING

CommuniPower

What is an Energy Champion?

An Energy Champion is a volunteer who gives energy advice to local people to help them bring down their energy bills and save energy.

Energy Champions might also set up Community Energy projects such as thermal imaging for local homes, solar streets, hosting energy workshops and more.

Who is the role suitable for?

Energy Champions are friendly, helpful and knowledgeable local people. Energy Champions are passionate about engaging with their community around energy issues – whether that's by giving energy advice on a stall, arranging events or setting up local energy projects. No specific background is needed as full training is provided.

The Energy Champion role is very rewarding as it's a chance to genuinely help people in a very tangible way. Energy Champions do something about climate change by bringing down carbon emissions and help address the cost of living by helping people bring their energy costs down.

What training will I receive?

All Energy Champions must attend the full day in person introductory training, followed by a half day community engagement training where you will plan your local approach. This will be followed with a final online session to go over policies and procedures to keep yourself and your community safe and secure covering data protection, safeguarding and lone working.

By completing the training you will have the basic knowledge you need about how to support people with their energy costs, in particular the different ways they could save energy at home.



Energy champion hosted event about insulation

What do Energy Champions end up doing?

The Energy Champion role is a flexible role that varies from person to person and place to place but here's a list of typical activities:

- Attend local events/ community centres to give energy advice.
- Attend/ participate in local events to raise awareness about saving energy and renewable energy.
- Lead local campaigns to raise awareness about saving energy and renewable energy/ heat.
- Give talks to interested groups.
- Volunteer your professional expertise to help others e.g. engineers and architects. Create resources and engagement activities/ tools e.g. leaflets, videos, games.
- Organise energy themed information events and workshops.
- Create Community Energy projects to meet a local need e.g. thermal imaging home visits, draught proofing team, solar/ retrofit streets, solar on community buildings.
- Create Community Decarbonisation projects/ reports/ maps.

Training Summary

Module 1

The 5 Ways to Help People All day in person

Stop energy wastage

- Understanding heat loss in the home.
- How to reduce heat loss – from draught proofing to retrofit.
- Understanding Energy Performance Certificates.
- Funding for energy efficiency measures.
- The retrofit house game.

Reviewing bills and changing payment methods

- Understanding meters, energy bills and the different payment methods.
- How to switch energy companies to find a better tariff.

The Priority Services Register

- Understanding how the Priority Services Register can help vulnerable clients.

Discounts and Schemes

- Understanding the range of available schemes to help support vulnerable clients.

Referrals to other organisations

- Understanding the range of local support services that you can refer clients to for holistic support.

All Champions will receive an Energy Champion handbook which covers the content in the 5 Ways to Help People module and is a handy summary to take out and about with you.

Module 2

Community Engagement

Half a day, ideally in person or can be online

- Introduction to Community Energy and inspiring case studies of energy projects.
- Exercise to look at the different types of Champion activities.
- Creating a community engagement plan.
- Community engagement skills development.
- Video case study – what not to do!
- Practice being an Energy Champion.

Module 3

Policies, procedures and good practice to ensure your Energy Champion project is a success

1.5 hours, online

- Code of conduct.
- Boundaries.
- Energy Champion resources.
- Policies – data protection, lone working and safeguarding.
- Insurance – what insurance does your project need?